



# SUPERVISOR CERTIFICATE

Manufacturing Essentials Certification (MEC) Program – For Supervisors is an initiative designed for current and high potential future Supervisors and Managers. The program focuses on encouraging the development of critical thinking, leadership and team management skills. Developing these skills supports increased productivity, improved workplace culture, enhanced team communication, higher employee engagement and overall promotes a collaborative working environment. With the help of a hands-on Workplace Performance Project participants don't just learn new skills, but develop and enhance their skills to be able to apply their learning to their workplace.

## LEARNING PATHWAY



### Communication and Soft Skills Training

Problem Solving & Critical Thinking | Business Case Presentations Conflict Resolution | Leading & Motivating | Continuous Improvement Coaching Team Communication & Management | Equity, Diversity & Inclusion



### Problem Solving & Process Improvement Training

Problem Solving | Action Planning | Continuous Improvement Critical Thinking | Communication | Data Collection & Analysis



### Workplace Performance Project (WPP)

Identification of Challenges | Exploring Opportunities | Team Building Conflict Resolution | Project Planning & Execution | Measuring Results

Participants use processes and tools introduced throughout the program to plan and execute a workplace performance project. They will gain hands on experience with conflict resolution, cross functional communications and how to work effectively as a team. This project provides participants with knowledge, tools and confidence to use for future improvement opportunities.

This program provides skills training using industry validated content, live or virtually facilitated learning blended with e-learning and an action based workplace performance project. Sessions can be run in a cluster format - the blend of several different organizations in one session, or in a stand-alone format -private to just your organization. The program is offered in both online and in-person formats; both of which include ongoing support from professional trainers.

### Who is best suited for this program:

- Supervisors, Team Leads and those with high potential to become people managers in the future.
- If sending multiple participants, we highly encourage the inclusion of employees from different teams or diverse backgrounds to enhance hands-on learning.

## TESTIMONIAL

*The program provided a platform for all in attendance to grow and develop skills they didn't know or were unsure how to improve. I witnessed great dedication to the projects that each team had chosen, teams overcoming challenges and having a sense of pride in the finished product.*

**Kurtis Bachman,**  
McCain Foods



EXCELLENCE  
IN MANUFACTURING  
CONSORTIUM



MANUFACTURING  
ESSENTIALS  
CERTIFICATION

**Contact EMC Learning Centre  
for additional information,**

**Amy Edwards,**  
Training Coordinator  
aedwards@emccanada.org  
1-866-323-4362